

CloudCare

Powerful, layered online security services for small and medium businesses

CloudCare is a cloud-based security platform that helps IT professionals monitor threats and deliver layered security services to multiple office networks, and devices. CloudCare's powerful combination of endpoint and network security services provide an unparalleled level of protection, in a central platform, where you only pay for the security services you need.

Deploy enterprise-grade IT security services

Deliver a range of IT security services that provide complete, in-depth protection against all forms of malware and other cyberthreats – whether they originate from inside or outside the network via email, websites, or the Internet.

Monitor threats from a single dashboard

Configure alerts based on specific device actions and monitor from a centralized dashboard for full transparency into individual device issues as well as threats that might be spreading among connected devices.

Connect securely to any managed device

Use our free remote IT tool to connect securely to any device with the CloudCare agent installed and remotely resolve issues, perform tasks, reboot computers, transfer files, and chat with users.



Features

Intuitive Dashboard

View all alerts at-a-glance, address issues, and get the information you need to make informed decisions, add services, and take speedy action to increase uptime, stability, and security.

Comprehensive Reporting

Gather data from multiple services and alert summaries and generate easy-to-read, detailed activity reports with the click of a button.

Device and Policy Management

Scale business operations and reduce maintenance with policy changes that automatically configure themselves in real time on agent-controlled devices.

Real-time Alerting

Configure alerts for important issues that need your attention and immediately send email/SMS messages to affected parties, improving your reaction time and limiting exposure.

Free Remote IT Control

Connect securely to client machines from any location to remotely resolve issues, perform tasks, reboot, transfer files, and chat with customers.

Services

Managed Antivirus

Deploy the award-winning, enterprise-grade Avast Business Antivirus Pro Plus antivirus service directly from the CloudCare console to protect devices, data, and employees from the latest cyberthreats.

Content Filtering

Increase productivity and block access to unsafe websites and online distractions to keep employees safe and productive during working hours.

Secure Web Gateway

Block access to malicious websites, downloads, and locations to prevent attacks from harming your network or stealing any data.

Backup

Avoid costly downtime with a range of online and on-premise backup and recovery solutions that protect files, applications, servers, and more.

Email Security

Stop spam and secure incoming and outgoing emails with pay-as-you-go email security services that include Antispam, Email Archive Lite, Email Archive, and Encrypted Email.

System Requirements

Supported Operating Systems

- Windows 7 SP1 or higher (32-bit, 64-bit)
- Windows 8/8.1, except RT & Starter Edition (32-bit, 64-bit)
- Windows 10, except Mobile & IoT Core Edition (32-bit, 64-bit)
- Windows Server 2008 (R2, 32-bit, 64-bit)
- Windows Small Business Server 2008, 2011
- Windows Server 2012 r2

Minimum & Recommended Hardware Requirements

- 1.5GHz Intel® Pentium® 4 or faster processor (or equivalent)
- 750 MB of free hard drive space minimum (2 GB of free hard drive space recommended)
- 512 MB of RAM (1GB recommended)

Supported Browsers

- Mozilla Firefox
- Google Chrome

Open Source Used in CloudCare Agent

- Open SSL: <http://www.openssl.org>
- TinyXML: www.grinninglizard.com/tinyxml
- Gloom: <http://camaya.net/gloom>
- Zlib: <http://www.zlib.net>
- SQLite: <http://www.sqlite.org>

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